

From: [REDACTED]
Subject: Freedom of Information Request – Energy Contracts and Billing
Date: 23 April 2025 11:12:32
Attachments: [image001.png](#)
[image002.png](#)
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[image009.png](#)
[image010.png](#)

You don't often get email from [REDACTED] [Learn why this is important](#)

I hope you're well.

Under the Freedom of Information Act, I am writing to request the contact details of the person or department responsible for managing your organisation's energy contracts and procurement.

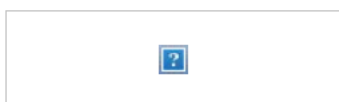
We are currently conducting a nationwide review into the mismanagement of energy billing across the sector. Our findings show that around 42% of businesses are being incorrectly charged — including unnecessary Climate Change Levy (CCL) charges and overpaid VAT — also looking at supporting in cost reduction solutions and guidance in to procurement strategies

To support this analysis and determine whether any corrections or refunds may be applicable along with the best strategies, I would also be grateful if you could provide a copy of a recent electricity and gas bill) for review.

Please do let me know if there are any specific procedures to follow in making this request or if you require further information from my side.

Kind regards,

[REDACTED]
[REDACTED]
[REDACTED]



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☐ [REDACTED]
☐ [REDACTED]
☐ [REDACTED]
[REDACTED]
[REDACTED]



From: [Hendry, Angela](#)
To: [REDACTED]
Subject: FOI Response
Date: 15 May 2025 09:06:00

Dear [REDACTED]

FOI Reference: 87774/25

Thank you for your request for information, dated 23 April 2025, under the Freedom of Information Act 2000.

You requested

We are currently conducting a nationwide review into the mismanagement of energy billing across the sector. Our findings show that around 42% of businesses are being incorrectly charged — including unnecessary Climate Change Levy (CCL) charges and overpaid VAT — also looking at supporting in cost reduction solutions and guidance in to procurement strategies

To support this analysis and determine whether any corrections or refunds may be applicable along with the best strategies, I would also be grateful if you could provide a copy of a recent electricity and gas bill) for review.

Response

The information you have requested is not held by the Commission as we have no direct costs for office energy supplies. This is covered by our licence to occupy for our dedicated office space.

If you have any further queries, please do not hesitate to contact me, quoting the reference number above in any correspondence.

If you are unhappy with the response or the way in which your request was dealt with and wish to make a complaint or request a review of our decision, you should write to:

Bipon Bhakri
Director of Corporate Services
Local Government Boundary Commission for England
7th Floor
3 Bunhill Row
London
EC1Y 8YZ

Kind regards

Angela